TeamDesk Mobile Client

How it works

New Mobile Device Workflow Actions

Mobile Device Create Record

- Instantly available via mobile client application menu for particular users, users with specific role or all users with access.

Mobile Device Update Record

- Can be associated with any trigger or custom button to send form filling request to the particular user's mobile device.

Mobile Device Create Record action

- Instantly available via mobile client application menu for particular users, users with specific role or all users with access.

- Form is created in a way similar to web-to-record

- When record is created, database will check validation rules and fire record change triggers if any

Mobile Device Update Record action

- Can be associated with any trigger or custom button to send form filling request to the particular user's mobile device.
- Form is created in a way similar to custom button with user input
- When record is updated, database will check validation rules and fire record change triggers if any
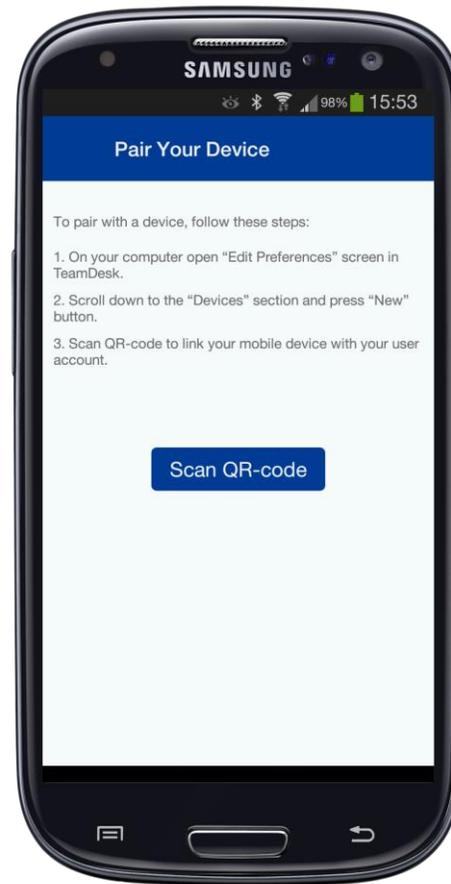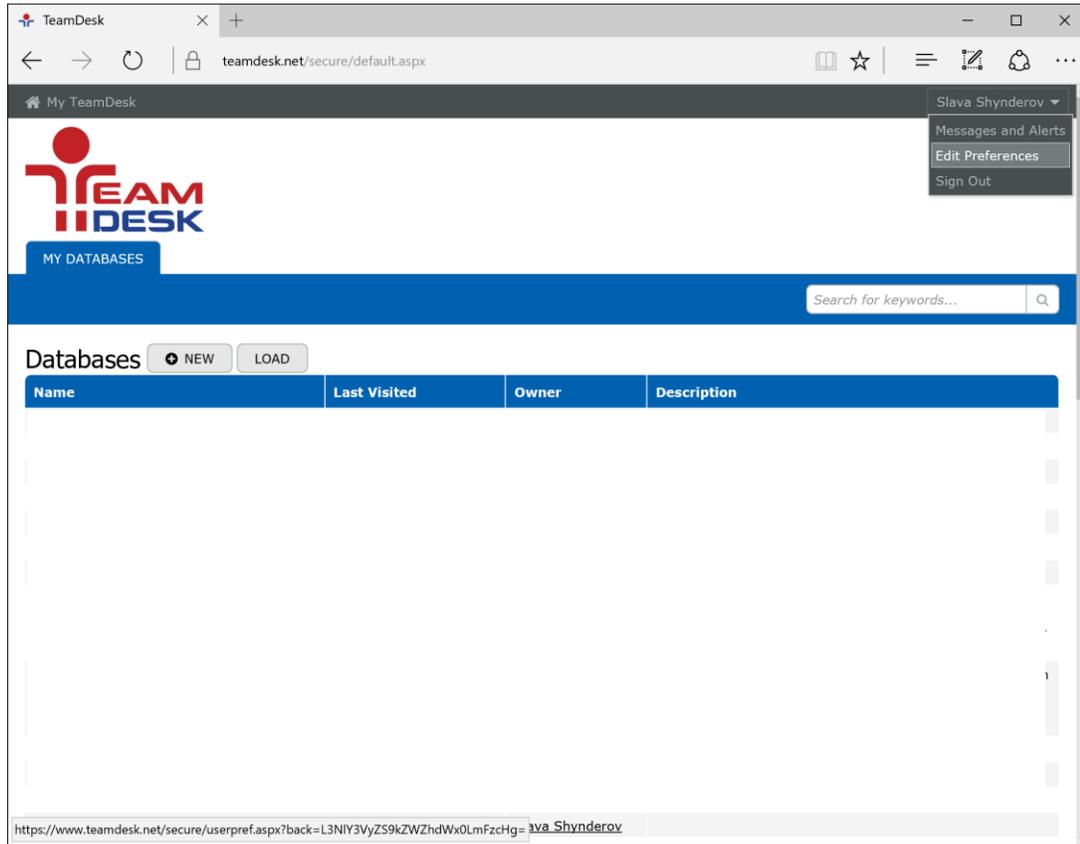
Client application for form filling requests
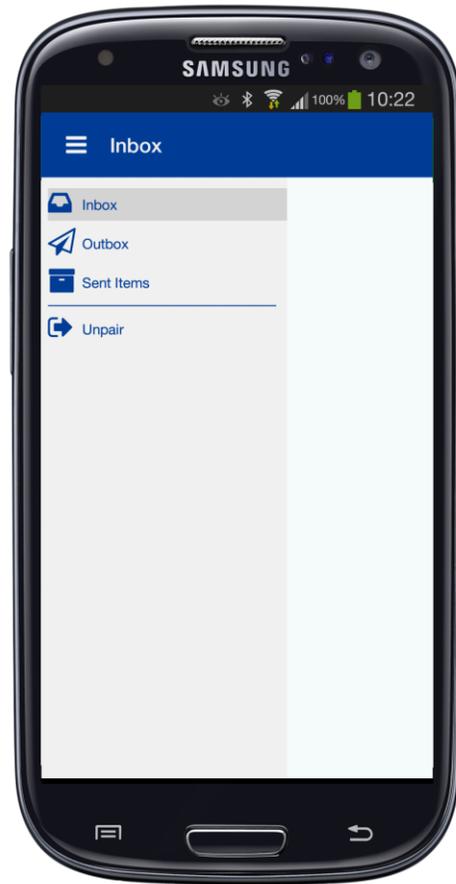
- Application receives request to fill the form from TeamDesk database(s) over the internet
- You can fill the form either online or offline
- Results will be transferred back to the TeamDesk database as soon as internet connection is available

Pairing device with user account

Start TeamDesk application

Open personal preferences

Scroll down to the "Devices" section and press "New" button to pair your device

Scan QR-code to pair your device and press "Back" button
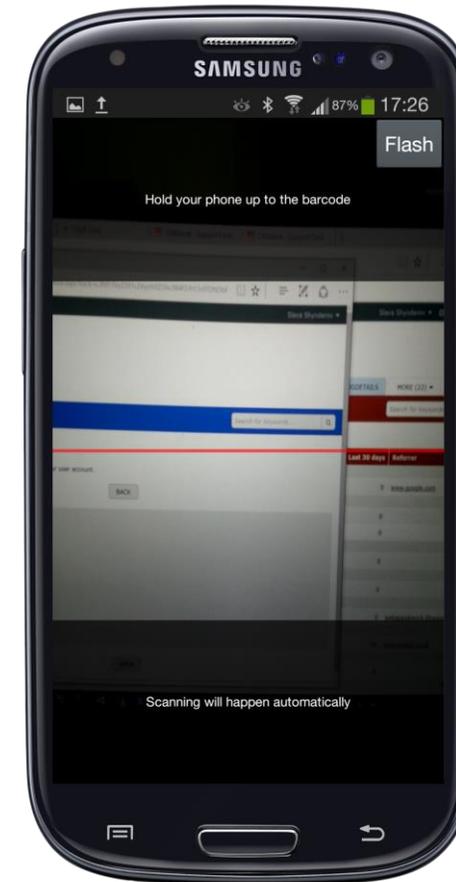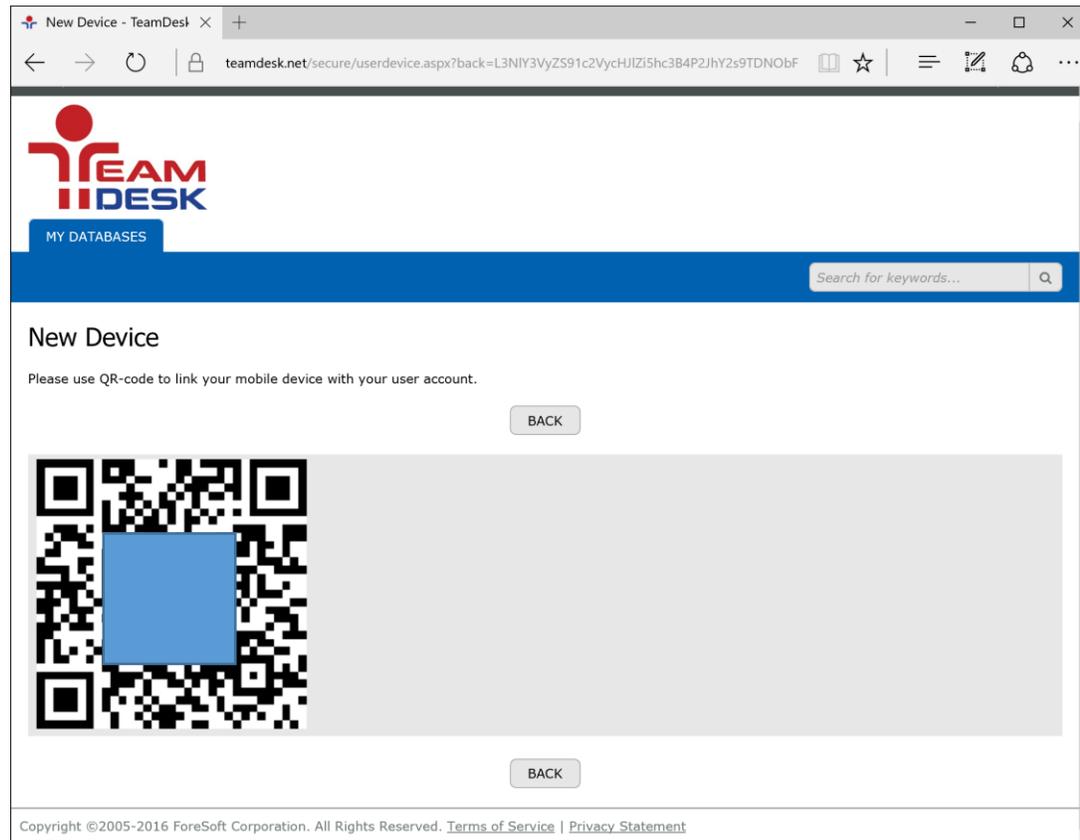
Your paired devices will be listed here

Usage scenario: Register Expenses

Log new expense using mobile device
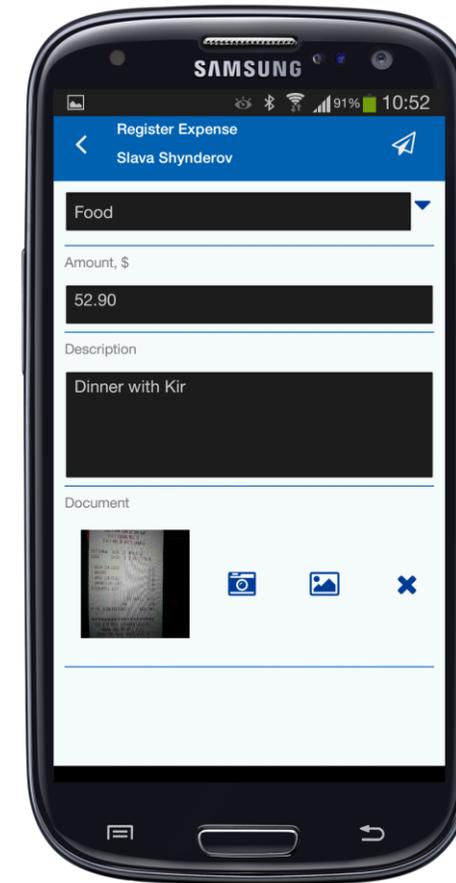
Expense is registered in the database

Usage scenario: Construction Task Tracking

Report a problem using mobile device
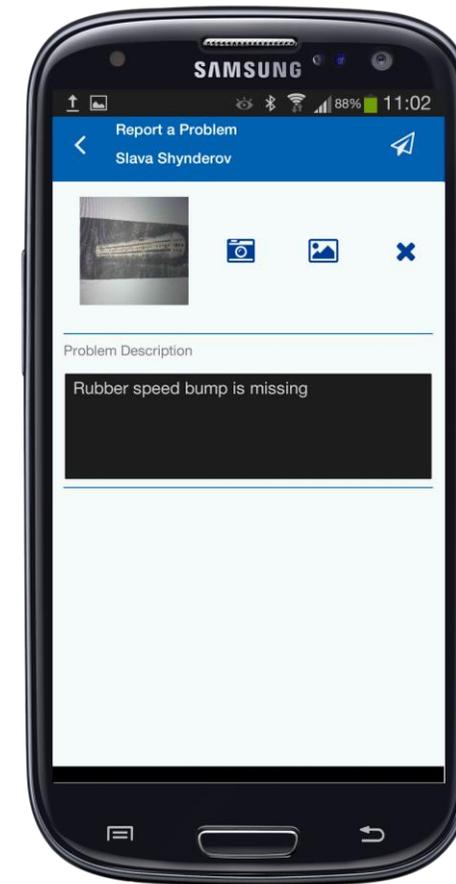
Problem is registered in the database

Person is assigned to fix the problem

Job is arrived to mobile device
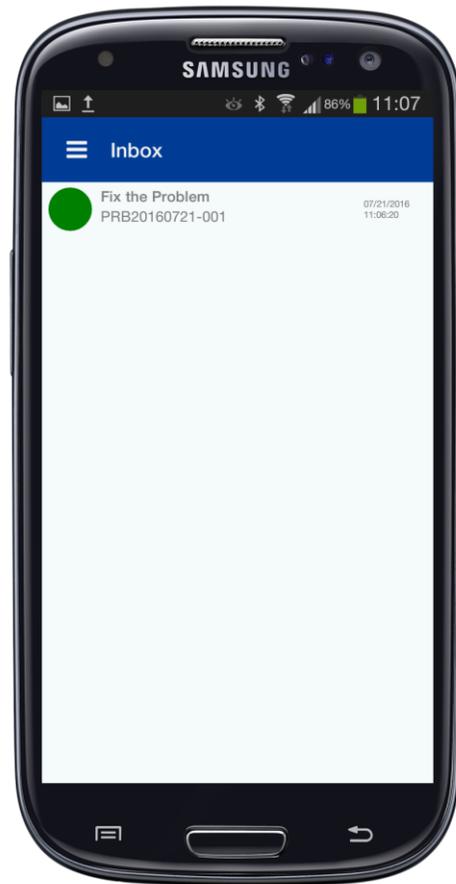
Report a solution using mobile device

Problem is solved!